

INFORMATION CLAUSE FOR CLIENTS AND POTENTIAL CLIENTS OF OMIDA GROUP

Who is the controller of your personal data?

The controllers of your personal data are the entities comprising OMIDA Group¹, hereinafter collectively referred to as the "Controllers." The Controllers have established common objectives and principles for processing personal data, which have been defined in the Data Exchange Policy implemented within OMIDA Group.

Key provisions of the Controllers' agreement

Based on the personal data co-administration agreement binding the Controllers, we inform you that:

OMIDA Group Spółka Akcyjna, as the entity acting as the parent company within the co-administration model, is responsible for:	The remaining companies, acting as subsidiaries within OMIDA Group, are responsible for:
Supervising systems used for collecting and processing information about clients and potential clients of OMIDA Group.	Entering and managing client data in systems and updating it in accordance with the Group's policy.
Managing the contact point.	Maintaining direct contact with the client or an individual interested in the services.
Responding to requests from individuals whose data is processed by the Controllers under Articles 15–22 of the GDPR.	Responding to requests from individuals whose data is processed if the inquiry is directed directly to these companies.
Selecting tools that support personal data processing.	Updating personal data and documenting contact with the client or an interested individual.
Developing a marketing strategy for the entire OMIDA Group.	Assessing the quality of communication with the business environment..
The parties may exchange potential client data if justified by the possibility of better tailoring the services or providing more effective support within another company. This particularly applies to data obtained through contact forms and marketing activities.	

How to contact the Controllers regarding personal data processing?

The Controllers have designated a common contact point, managed by the Data Protection Officer of OMIDA Group. For matters related to personal data protection, you can contact the Controllers:

- by post – by sending inquiries to the address: Aleja Grunwaldzka 472C, 80-309 Gdańsk.
- by email – via electronic correspondence at: iodo@omida.pl.

For what purpose, for how long, and whose personal data do the Controllers process?

Purpose of processing,	what data we process	legal basis	Retention period
Preparing offers related to the provision of logistics, transportation, forwarding, warehousing, or other related services.	The data we process includes, in particular: first and last name, profession, preferred form of contact, phone number, email address, place of residence, business activity data (name, address, NIP, REGON), whether you are	Article 6(1)(b) of the GDPR	6 years from the date of completion of the contract.

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Entities within OMIDA GROUP:

1. OMIDA GROUP S.A., Aleja Grunwaldzka 472C, 80-309 Gdańsk, KRS: 0000701817, NIP: 9571045101.
2. OMIDA VLS Sp. z o.o., Aleja Grunwaldzka 472C, 80-309 Gdańsk, KRS: 0000459017, NIP: 5851466250.
3. OMIDA Sea & Air Spółka Akcyjna, Pl. Kaszubski 8 / 301, 81-350 Gdynia, KRS: 0000796573, NIP: 5862288993.
4. OMIDA Solutions Sp. z o.o., Aleja Grunwaldzka 472C, 80-309 Gdańsk, KRS: 0000983971, NIP: 5842821013.
5. OMIDA 7R Solutions Sp. z o.o., ul. Ludwinowska 7, 30-331 Kraków, KRS: 0000357359, NIP: 6772342330.
6. OMIDA Shared Services Center Sp. z o.o., Aleja Grunwaldzka 472C, 80-309 Gdańsk, KRS: 0001056562, NIP: 5851465925.

We process data, if necessary, for purposes arising from the legitimate interests pursued by the Controllers. This includes, for example, conducting customer satisfaction surveys, pursuing claims, and defending against claims.	contacting us privately or on behalf of a company, preferred or selected payment and financing method.	Article 6(1)(b) of the GDPR	
In the scope related to fulfilling the legal obligations of OMIDA Group, including, in particular, obligations arising from tax regulations and accounting regulations.	Data related to bank accounts, transaction data (e.g., payment or refund history).	Article 6(1)(b) of the GDPR	
Direct marketing of the Controllers' services, including the transmission of information and best wishes for special occasions, as well as archiving contact history.	Data of individuals who have contacted the Controllers regarding the offer and have given consent to receive commercial information via electronic or/telephone communication.	Article 6(1)(b) of the GDPR Voluntary consent for contact.	Until the objection is raised by the individual or the consent is withdrawn.
Responding to inquiries submitted via the contact form on the website or received in electronic form			

Who can access personal data?

Your personal data may be shared with:

- Data processors (entities acting on our behalf);
- Authorities or public entities authorized to access data based on applicable legal regulations, such as courts, law enforcement agencies, or state institutions, when they request it, based on the appropriate legal basis.

In some cases, external entities providing services on our behalf may act as independent data controllers, such as Polish Post or other postal operators.

Do the Controllers transfer personal data to third countries?

The Controllers may transfer personal data to third countries outside the European Economic Area (EEA) only if it is necessary for the performance of a contract, based on appropriate legal safeguards such as standard contractual clauses, or if the transfer is otherwise permitted by applicable data protection laws.

What rights can an individual exercise if their personal data is processed by the Controllers?

At any time, you may request the exercise of your rights:

- Rectification / correction of personal data (Article 16 GDPR);
- Erasure of data (Article 17 GDPR) – unless the law requires the retention of data;
- Restriction of personal data processing, i.e., suspension of operations on personal data or not deleting data, according to the submitted request (Article 18 GDPR);
- Access to personal data (to obtain information about the data processed by the Controllers and a copy of the data – Article 15 GDPR);
- Data portability to another data controller (Article 20 GDPR).

You have the right to lodge a complaint with the President of the Personal Data Protection Office if you believe that the processing of personal data violates the law.

Additionally, if we process your personal data based on consent, you have the right to withdraw that consent at any time. The withdrawal of consent will not affect the lawfulness of the data processing that occurred before its withdrawal.

Requests should be directed to our contact point. The withdrawal of consent can be made through any contact channel with any Controller.

Is providing personal data mandatory?

To the extent that the processing of your data is necessary for the conclusion and performance of a contract with the Controllers, providing your data is a condition for entering into that contract. Providing the data is voluntary, but it is necessary for the conclusion and performance of the contract with the Controllers. To the extent that data processing is based on your consent, providing the data is voluntary.

Do we use profiling and make automated decisions when processing personal data?

Your personal data will not be subject to automated decision-making processes, including profiling, by the Controllers.

Content of the consent	Signature
I want to receive information about the latest products and services, so I consent to the processing of my data by OMIDA Group (marketing consent).	

Preferred method of contact

- Electronically (e.g., email, SMS)
- Phone

Instruction
<p>Giving consent is voluntary. You can withdraw your consent or object to the processing of your personal data for direct marketing purposes at any time. To the extent that consent has been withdrawn, we will not be able to contact you to provide information or guidance regarding OMIDA Group products or services.</p> <p>Granting or not granting consent does not affect any other consents given in the past or those that may be given in the future. Each consent remains valid until withdrawn.</p>